Community Participation

he Guntersville
Water Board's
business office is
located at 329 Gunter
Avenue in the City
Municipal Building. Our
business hours are 8:00
a.m. to 4:30 p.m., Monday

Friday. We have monthly Board of Directors meetings that are open to the public the first Monday of each month at 6:00 p.m. in the City Municipal Building. Our telephone numbers are: Office (256) 582-5931, Nights-Weekends-Holidays (256) 506-9000, Fax (256) 582-6923.

Special Health Information

ome people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants may be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC (Centers for Disease Control and Prevention) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline at (800) 426-4791.

Got Questions?

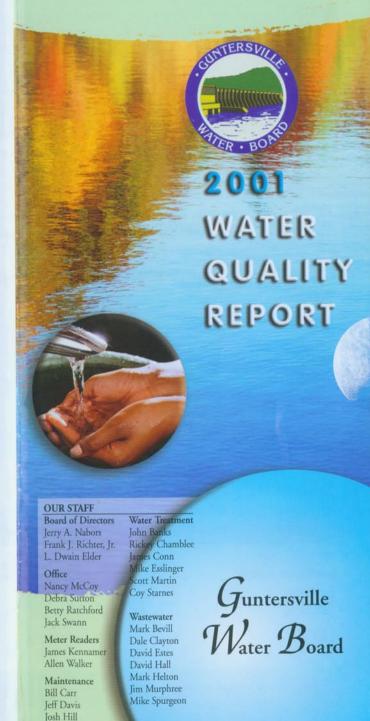
Call the U.S. EPA's Safe Drinking Water Hotline at 1-800-426-4791 Pre Sorted Standard U.S. Postage PAID Permit No. 255 Guntersville, AL 35976

Guntersville Water Board 329 Gunter Ave. Guntersville, AL 35976



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Brian Norrell Mitchell Redington



PWS ID#: AL0000943

Our Mark of Excellence

e are once again proud to present to you our annual water quality report. Over the years, we have dedicated ourselves to producing drinking water that meets or does better than all state and federal drinking water standards. We continually strive to adopt new and better methods of delivering the best quality drinking water to you. As regulations and drinking water standards change, it is our commitment to you to incorporate these changes systemwide in an expeditious and cost-effective manner.

As new challenges to drinking water safety emerge, we will be vigilant in maintaining our objective of

providing quality drinking water at an affordable price. If you have any health concerns relating to the information in this report, we encourage you to contact your health care provider. For more information about this report, or for any questions relating to your drinking water, please call Mr. Jack Swann, General Manager, at (256) 582-5931.



What's Inside?

This report outlines the processes involved in delivering to you the highest quality drinking water available. In it, we will answer these important questions:

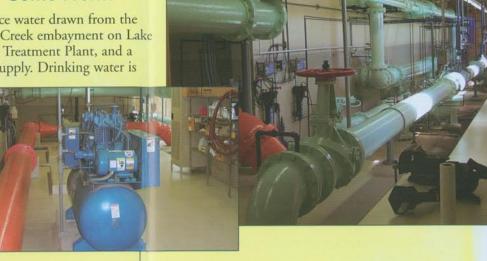
- Where does my water come from?
- What is in my drinking water?

We will also provide information on other available resources that will answer questions about water quality and health effects.

Where Does My Water Come From?

untersville relies on surface water drawn from the Tennessee River Brown's Creek embayment on Lake Guntersville at its Sunset Treatment Plant, and a groundwater well for our water supply. Drinking water is

also purchased from MUB-Albertville through a surface plant drawing water from Short Creek on Lake Guntersville, which supplies customers on Sand Mountain. Guntersville Water supplies drinking water to the customers of Asbury Water Authority in the Asbury-Martling community.



How is My Water Treated and Purified?

ur source water from Brown's Creek entering our Sunset Drive surface plant is initially treated with activated carbon for taste and odor control at our raw water station. It is then pumped through an aerator to further oxidize the water for removal of any residual taste and odor. As water enters the rapid mix basin, polymer and a coagulant aid are added along with chlorine for disinfectant. Water then flows through our settling basins to our mix media filtration process. After filtration, fluoride is added to promote strong teeth. A poly orthophosphate is added for corrosion control in our mains and reservoirs. Our well at Blount Avenue treats water with an initial application of potassium permanganate for removal of manganese and iron. The well water then is filtered through two 10-foot diameter pressure filters after which chlorine, fluoride, and corrosion inhibitors are added to the finished water. Our certified water operators will be glad to further explain our treatment process in detail. Just give them a call. Thank you for allowing us to continue providing your family with clean, quality water this year. This report will be coming to you annually, and we will be continually upgrading our system to provide the highest quality water and the best service available.

How Secure Is Our Water System?

Since the terrorist attacks of September 11, the nation's water supplies, treatment facilities and distribution systems have been put on security alert. At Guntersville we have added security gates and fencing at our Sunset Water Plant, and upgraded security at all our water reservoirs and pumping stations. Random patrols by our staff as well as the Guntersville Police Department have been increased. We receive security alerts

and status reports from

United States Homeland Security Department and consider the security of our water and facilities a major priority.

Guntersville Water Board is a member of:

American Water Works Association, Alabama Water and Pollution Control Association, and Alabama Rural Water Association.

What's in My Water?

The arc pleased to report that during the past year, the water delivered to your home or business compiled with, or did better than, all state and federal drinking water requirements. For your information, we have compiled a list in the table below showing what substances were detected in our drinking water during 2001. Although all of the substances listed below are the Maximum Contaminant Level (MCL) ser by the U.S. EPA, we feel it is important that you know exactly what was detected to we much of the substance was present in the water.



REGULATED SUBSTANCES	SUBST/	NCE	S	Well	1	Sunset W	Sunset Water Plant		
SUBSTANCE (UNITS)	YEAR	MCL	MCLG	AMOUNT	RANGE (LOW-HIGH)	AMOUNT	RANGE (LOW-HIGH)	VIOLATION	TYPICAL SOURCE
Alpha emitters (pCi/L)	2001	15	1.6	1.6	NA	NA	NA	ş	Erosion of natural deposits
Di(2-ethylhexyl) phthalate (ppb)	2001	6	0	and .	N.	N.	NA	Š	Discharge from rubber and chemical factories
Fluoride (ppm)	2001	+	4-	1.16	NA.	0.68	N	Š	Erosion of natural deposits Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
Haloacetic Acids [HAAs] (ppb)	2001	60	NA	55	20-90	55	20-90	N _o	By-product of drinking water disinfection
Nitrate (ppm)	2001	10	10	1.33	X	0.30	Ä	N.	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
TTHMs [Total Trihalomethanes] (ppb)	2001	100	NA	52	20-80	52	20-80	Å	By-product of drinking water chlorination
Tetrachloroethylene (ppb)	2001	5	0.7	0.7	NA.	X	NA	N _s	Leaching from PVC pipes; Discharge from factories and dry cleaners
Total Organic Carbon	2001	I	NA	N.	N.	12	NA	N _o	Naturally present in the environment
Turbidity (NTU)	2001	∃	NA	0.15	NA	0.091	NA	N.	Soil runoff

Lead (ppb)	Copper (ppm)	SUBSTANCE (UNITS)	Tap water :
2001	2001		Tap water samples were collected for lead and copp
5	5	AL	ted for le
0	13 13	MCLG	ead and c
00	0.008	AMOUNT DETECTED (90th %tife)	opper analy:
0	0	AMOUNT YEAR OFFECTED HOMES SAMPLED AL MCLG (90th%the) ABOVE AL VIOLATION	ses from 30
N _o	N.	VIOLATION	er analyses from 30 homes in the service are
Corrosion of household plumbing systems; Erosion of natural deposits	Corrosion of household plumbing systems; Erosion of natural deposits; Leaching from wood preservatives	TYPICAL SOURCE	service area

		Wel	#1	Sunset Water Plan	Vater Plant	
SUBSTANCE (UNITS)	YEAR	AMOUNT	AMOUNT RANGE AMOUNT RANGE DETECTED (LOW-HIGH)	AMOUNT	RANGE (LOW-HIGH)	TYPICAL SOURCE
Chloroform (ppm)	2001	0.0012	N/A	NA	N.A.	By-product of drinking water chlorination
Sulfate (ppm)	2001	1.43	NA	18.9	NA	Erosion of natural deposits

SUBSTANCE	GROUNDWATER	AVERAGE GROUNDWATER SURFACE WATER	SUBSTANCE	AVERAGE GROUNDWATER SL	/ERAGE SURFACE WATER
	á	Í		O A	30
Aluminum	ND	ND	Iotal Alkalinity	85	39
Calcium	30.2	19.0	Chloride	8.12	13.5
Magnesium	4.57	3.79	Sulfate	1.43	18.9
Manganese	0.09	ND	Total Dissolved Solids	124	110
Nickel	ND	N	рН	6.6	6.9
Silver	ND	ND	Odor	ND	ND
Zinc	ND	N	Iron	ND	N
Hardness	94.2	63.1	Sodium	3.14	5.09
Color	ND	ND	Potassium	UN	N
	0.34	N	Carbon Dioxide	35.2	11.4

Substances Expected to be in Drinking Water

Copper

24 D

88

Turbidity is a measure of the chudiness of the water. We monitor it because it is a good indicator of the effectiveness of our filtration syste During the reporting year, 100% of all samples taken to measure turbidity met water quality standards.

active ingredients for herbicides currently being sprayed on ntersville Lake for control of aquatic weeds were tested for and not at detectable levels.

TVA HERBICIDE TESTING RESULTS

In the amount of certain contaminants in water provided by public water systems. U.S. Food and Drug Administration regulations establish limits for contaminants in bortled water, which must provide the same protection for public health. Drinking water, including bortled water, may reasonably be expected to contaminants. The presence of these contaminants does not necessarily indicate that the water poses a health risk.

Microbial Contaminants, such as viruses and bacteria, which may come from wage treatment plants, septic systems, agricultural livestock operations, or wildlife;

Inorganic Contaminants, such as salts and metals, which can be naturally occurring or may result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming:

Pesticides and Herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses;

Organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production and may also come from gas stations, urban stormwater runoff, and septic systems;

For more information about contaminants and potential health effects, call the U.S. EPAs Safe Drinking Water Hodine at (800) 426-4791. of oil and gas production and mining activities. Radioactive Contaminants, which can be naturally occurring or may be the result

Table Definitions

AL (Action Level): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

MCL (Maximum Contaminant Level): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

llow for a margin of safety. rinking water below MCLG (Maximum Contaminant Level g water below which there is no or expected risk to health. MCLGs

NA: Not applicable

ND: Not detected

NTU (Nephelometric Turbidity Units): leasurement of the clarity, or turbidity, of

pCi/L (picocuries per liter): Measurement the natural rate of disintegration.

micrograms per liter). ppb (parts per billion): One part ibstance per billion parts water (or

process man drinking water milligrams per liter). ppm (parts per million): One part abstance per million parts water (or TT (Treatment Technique): A required rocess intended to reduce the level of a

NON-DETECTED CONTAMINANTS

detected in our water supply: ted for and not

1.1. Dichlorochane, 1.1. Dichlorochane, 1.1. Dichlorochane, 1.1. Dichlorochane, 1.2.3. Trichloroberazene, 1.2.4. Trichloroberazene, 1.2.4. Trichloropropane, 1.2.4. Trichloroberazene, 1.2. Dichlorochane, 1.2. Dichloroberazene, 1.2. Dichloropropane, 1.3. Dichloropropane, 1.3. Dichloropropane, 1.3. Dichloropropane, 1.4. Dichloroberazene, 2.4. Dichloroberazene, 2.4. Dichloropropane, 4. Chlorocoluene, Bernzene Bromochoromethane, Bro

n-Propylbenzene, p-Isopropyltoluene, see-Butylbenzene, Styrene, tett-Butylbenzene, Toluen trans-1,2-Dichloroethene, Trichloroethene, Trichlorofluoromethane, Vinyl chloride, Xylene (tota Dichlorodifluoromethane, Dichloromethane, Diquat Endothall, Ethylbenzene, Hexachlorobutodiene, Isopropylbenzene, Methyl terr-Buryl Ether, Monochlorobenzene, Naphthalene, n-Burylbenzene, Bromodichloromethane, Bromoform, Bromomethane Carbon tetrachloride, Chlorocthane, Chloromethane, Copper, cis-1,2-Dichlorocthene, Dalapon, Dibromochloromethane, Dibromomethane e, Trichloroethene, Vinyl chloride, Xylene (total)

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it can acquire naturally occurring minerals, in some cases, radioactive material, and substances resulting from the presence of animals or from human activity. Substances that may be present in source water include: